

<b>Organization:</b>	<b>PVR INOX</b>
<b>Job Title:</b>	<b>Service Associate/Guest Service Associate</b>
<b>CTC:</b>	<b>2.05 LPA</b>
<b>Location:</b>	<b>Gurgaon, Haryana</b>
<b>Departments Eligibility:</b>	<b>Undergraduate/PostGraduate(Any stream)</b>
<b>Course Eligibility</b>	<b>ANY ( PREFERABLY MBA/ BBA/ BCOM)</b>
<b>Student Gender Preference:</b>	<b>any</b>

### **General Job Description**

- Welcome guests and provide assistance to ensure a positive customer experience.
- Handle guest inquiries, requests, and complaints in a professional manner.
- Maintain service standards and ensure customer satisfaction at all times.
- Coordinate with different departments to deliver efficient service.
- Maintain records of guest interactions and follow company service policies.

### **BENEFITS**

- Fixed Take-Home Pay: A consolidated monthly salary
- Performance-Based Incentives: Attractive sales incentives are based on the achievement of targets and overall performance.
- Comprehensive Training Program: Includes mandatory onboarding and mock training sessions to ensure field preparedness and professional growth.
- Tech-Enabled Field Support: Executives will be provided with an iPad and eSIM to enhance productivity and facilitate seamless field operations.

### **Eligibility**

**ANY**

**Specialization ANY (preferably hr, marketing and ther)**

**Fresher**

**Technical skills, attention to detail, problem-solving, and communication skills.**

**Meeting minimum age requirements, typically 18 years old.**

**Job Reviewed by: Director, Training & Placement**

**Job Approved by: Director, Training & Placement**

**Job opportunity provided through: Training and Campus Placement Department**