

Organization:	Digital Jockey Pvt Ltd
Job Title:	SRE, Sales Closure, Customer Support Executive
CTC:	1.8 LPA
Location:	Jamshedpur & Ranchi
Departments Eligibility:	Management
Course Eligibility	Marketing
Student Gender Preference:	ANY

General Job Description

- Handle customer inquiries, provide product/service information, and ensure prompt resolution of issue
- Follow up with leads and prospects to convert them into successful sales closures..
- Maintain strong customer relationships to ensure satisfaction and repeat business.
- Update customer records, sales activities, and support tickets in the CRM system..
- Operations teams to ensure smooth service delivery and achieve business targets.

BENEFITS

- Fixed Take-Home Pay: A consolidated monthly salary
- Performance-Based Incentives: Attractive sales incentives are based on the achievement of targets and overall performance.
- Comprehensive Training Program: Includes mandatory onboarding and mock training sessions to ensure field preparedness and professional growth.
- Tech-Enabled Field Support: Executives will be provided with an iPad and eSIM to enhance productivity and facilitate seamless field operations.

Eligibility

Management

Specialization : **Marketing**

Fresher

Technical skills, attention to detail, problem-solving, and communication skills.

Meeting minimum age requirements, typically 18 years old.

Job Reviewed by: Director, Training & Placement

Job Approved by: Director, Training & Placement

Job opportunity provided through: Training and Campus Placement Department