

Organization:	TELEPERFORMANCE
Job Title:	Customer Sales Executive
CTC:	2.16 LPA
Location:	Kolkata
Departments Eligibility:	Management
Course Eligibility	BBA/ BCOM
Student Gender Preference:	ANY

General Job Description

- Handling customer inquiries and resolving issues via calls and chats
- Providing product/service information to customers
- Meeting and exceeding customer satisfaction targets
- Maintaining accurate records of customer interactions
- Collaborating with team members to achieve team goals

BENEFITS

- Fixed Take-Home Pay: A consolidated monthly salary
- Performance-Based Incentives: Attractive sales incentives are based on the achievement of targets and overall performance.
- Comprehensive Training Program: Includes mandatory onboarding and mock training sessions to ensure field preparedness and professional growth.
- Tech-Enabled Field Support: Executives will be provided with an iPad and eSIM to enhance productivity and facilitate seamless field operations.

Eligibility

Management: BCOM/ BBA

Specialization : **Marketing**

Fresher

Technical skills, attention to detail, problem-solving, and communication skills.

Meeting minimum age requirements, typically 18 years old.

Job Reviewed by: Director, Training & Placement

Job Approved by: Director, Training & Placement

Job opportunity provided through: Training and Campus Placement Department