

Organization:	EaseMyTrip
Job Title:	Flight Support Executive
CTC:	Rs. 3.00 LPA
Location:	Delhi
Departments Eligibility:	Management
Course Eligibility	BBA & B.Com
Student Gender Preference:	Male/Female

General Job Description

- Provide best-in-class customer service and problem resolution to customer queries over the voice-based phone service.
- Support customers across Telecommunication/E- mail/Chat, Meet customer requirements through first contact resolution.
- Clarify customer requirements; probe for and confirm understanding of requirements or problem.
- Greet customers in a courteous, friendly, and professional manner using agreed upon procedures.
- Listen attentively to customer needs and concerns; demonstrate empathy. Confirm customer understanding of the solution and provide additional customer education as needed.
- Prepare complete and accurate work and update customer file.

Benefits

- Opportunities for professional development and networking.
- Opportunities to earn performance incentives.

Eligibility

- Student of **BBA & B.Com**
- Male/Female
- Specialization: All are eligible
- Good Communication skills

Job Reviewed by: Director, Training & Placement

Job Approved by: Director, Training & Placement

Job provided through: Campus Placement

Date: 29.11.2024